



BE CLEAN - BE NICE - BE FAST - GET IT RIGHT - if not, MAKE IT RIGHT

Peak Travel Path

checklist

SERVICE	COMPLETED		
	YES	NO	N/A
Crew appearance – smiles, greetings, appearance (coach as needed)			
Front counter area clean, organized			
MEN'S RESTROOM	YES	NO	N/A
Hand sinks and counter are clean, soap available in dispenser			
Floor, mirrors, walls are clean			
Paper towels available or hand dryers work			
Toilets, urinals, stalls clean, stocked with toilet paper			
Baby changing station clean			
Waste receptacles clean			
WOMEN'S RESTROOM	YES	NO	N/A
Hand sinks and counter are clean, soap available in dispenser			
Floor, mirrors, walls are clean			
Paper towels available or hand dryers work			
Toilets and stalls clean, stocked with toilet paper			
Baby changing station clean			
Waste receptacles clean			
EXTERIOR / DRIVE-THRU	YES	NO	N/A
Parking lot, curbs, and landscaping free of litter			
Waste receptacles clean			
Corral door closed and clean			
Drive-thru lanes, pads and landscaping free of litter			
Drive-thru booth/windows and walls below windows clean (ketchup-free)			
Exterior PlayPlace/patio clean			
LOBBY	YES	NO	N/A
All seating, high chairs, and décor clean			
Floor, doors, windows clean			
Caution signs used when mopping			
Waste receptacles clean and at an acceptable level			
Music/television working - correct channel, music level			
SSBS—SELF-SERVE BEVERAGE STATION	YES	NO	N/A
Beverage and guest conveniences clean and stocked			
PLAYPLACE	YES	NO	N/A
PlayPlace equipment and toys clean			
All seating, high chairs, and décor clean			
Floors, doors, and windows clean			